

Deputy Director of Education, Mumbai
Mumbaiapplication.com
Application facilitation System 2008-09
FAQs and HowTo

- Registration
- SSC & Other Boards
- Lost password
- Search for Colleges
- Application Process
- Payment
- how to load money on mobile
- how to pay online
- receipts
- security
- Merit list
- Help Desks
- Phone
- email
- Website

Q. How to register myself for submission of applications?

Registering to this service is as simple as registration to get an e-mail address. All you need to do is to answer questions like seat number, board, year, month of SSC exam .

Q. Can I create my Profile offline (without Internet)?

Partly **Yes** .(i.e) You can create most of data about yourself on a spreadsheet (i.e .xls file) and save it somewhere on your disk or send it so that you can use it on a computer (for example in a school) and import (copy) the same in your profile after successful Login. Actually, after successfully logging in you will see a button on the left with a label Upload your profile .

This is partly true because your data will have to be validated and that can happen only Online . Thus, in case there are not enough computers for the students to apply all at the same time and there are other computers not connected to the Internet, part of the work can be done on these computer without Internet .

Q. I have passed from CBSE, can I use the online service?

You can apply online. CBSE data for only Mumbai region only for this year i.e 2008 is already available to us. However your marks (if outside maharashtra, Other state boards, or even SSC previous years) will not be verified by us until we get your data from your Board, officially, whom we have written to. We may have some pleasant surprises for you. Keep an eye on this site. Hence

you will have to meticulously create the table of marks in given blank table. Note you may have to give the headings also . You will also have to give serial no , date , authority who has issued the marklist etc.

Q. I have SSC from Madhyapradesh . Can I use the online service ?

You can apply online. However your marks (i.e outside maharashtra, state boards, or even Maharashtra SSC previous years) will not be verified by us until we get your data from your Board, officially. If we get data from your boards, we may have some pleasant surprises for you. Keep an eye on this site. Hence you will have to meticulously create the table of marks in given blank table. Note you may have to give the headings also . You will also have to give serial no , date , authority who has issued the marklist etc.

Q. I have passed SSC from maharashtra in 2007. Can I use online service?

You can apply online. However your marks (I.e maharashtra state boards but previous years) will not be verified by us until we get your data from your Board, officially. If we get data from your boards, we may have some pleasant surprises for you. Keep an eye on this site. Hence you will have to meticulously create the table of marks in given table. Note you may have to give the headings also . You will also have to give serial no , date , authority who has issued the marklist etc.

Q. How is online payment done through Zipcash

After completing the process of selecting the colleges and filling their forms, students will be directed to the checkout page where the total amount , due to be paid for selected colleges, will be displayed with additional service charge of 0 (zero) for first two applications and service charge of Rs 5 each for subsequent application. To complete the payment,

- The student types in his mobile number and
- PIN (Personal Identification Number)
- Within a few seconds he receives a bill for the above amount via SMS.
- The SMS also has a 4 digit authorization code which the student types back on the site to complete the transaction.
- The website confirms the transaction and the student also receives a confirmation SMS.
- The student can choose to receive an email with confirmation of details submitted separately for each college applied.

Q. How is online payment through Zipcash made secure?

Payments for the application forms would be made through Zipcash which enables payments via your mobile phone.

Using Zipcash is possibly as secure as payments can get for multiple reasons:

- Every transaction has to be authorised by your PIN which is known only to you
- Your PIN needs to be sent from your very mobile number and not some other thereby ensuring that you are the one authorizing the transaction
- Incoming bills have a unique number, and you need to enter the unique bill number AND your PIN to complete the transaction

Q. Is this a system of admission or only Application?

This is a system of only application admission remains at the hands of the colleges. they have to merge the forms received online and physically while preparing consolidated lists and merit lists.

Q . Will all applications be only online, this year?

No . There will be a parallel process of physical paper application.

Q. Do I have to submit forms physically also, even after submitting online?

An application submitted online holds the same degree of acceptance and validity as a physically submitted application form. so the answer to your question is a **NO**.

Q. Can I still submit both ways, i.e online and physically?

Yes like even in paper applications, often forms are repeated. Truly, when you have a receipt from the server that forms have been received by both the Dy director and the respective college, along with receipts for payments, you should feel reassured. However, we are not preventing any one from making multiple applications, except that we shall warn a student (seatnumber) while applying online if multiple application is made to same college..

Yes, you can submit your application both online as well as on paper.

Q. Can I submit Multiple Applications Online

Yes , you can submit multiple applications online, however the system will generate a warning message when you submit more than once

Q. What is the confirmation that my form has been submitted?

Also the receipt / acknowledgement slip will be issued electronically as soon as you pay for the application. This can be printed by you any time. In deed you must print this and keep to show to the college where your name appears in merit list.

You will be able check your name on the master list of colleges after you apply and when colleges announce putting up the masterlist.

Q. Does this system cover all the FYJC colleges and their respective courses, of Mumbai region?

Yes, we have all the colleges in the Mumbai region registered to our system.

Q. Does this system cover Thane, Vashi etc

No. But students from Thane and Raigarh districts can apply to Mumbai colleges.

Q. What if any of the information retrieved from SSC board results is incorrect?

Currently SSC Board is the final authority for the details like marks that this system retrieves. So unless there is a subsequent correction in that info by the Board itself, there is no possibility that information is incorrect.(unless in the rarest of rare case of electronic error in copying). If you notice any such mistake, you follow the same procedure as you might have followed when paper

application was the only way. I.e you use Board data (copy given through your school) as basis for correction by the concerned college.

Q. Will applying to colleges guarantee me admission to a college?

No, not at all. The system just facilitates application sending to colleges. You get admission only after your name appears in the merit list and you submit the necessary documents by physically visiting the college

Q. What about submission of attested copies in the online route? How will the online system facilitate that?

Ideally , that's the beauty of the online application system. It can be document free. You may apply to colleges and under particular quotas / categories like Open, Minority, Sports etc. Your application would be sent to the colleges and you would be required to submit the original documents at the time of admission in case your name appears in the merit lists. Failure in submission of correct documents at the right time would result in cancellation of application

Q. What is ZipCash?

ZipCash (see www.zipcash.in) is a new startup venture specializing in mobile payment systems. Using ZipCash is as simple as 1-2-3:

REGISTER: Users can register for ZipCash by sending a simple SMS to 56767: ZIP or by logging on to www.zipcash.in

RECHARGE: Users can top up/ recharge their ZipCash balance by using one of the following methods:

Free Home Delivery: Request for a free home delivery of ZipCash Recharge cards, available in multiples of Rs.300 (delivery surcharge applicable), Rs.500 and Rs.1000 and pay in cash upon receipt.

How? Call our call center (022-66720000) or SMS to 56767: ZIP HOME and our agent will call right back

Recharge Outlet: Buy an electronic recharge from one of our 5000 recharge outlets of the station.

Special arrangement for online application: 34 centres are being opened in June 2008, near 17 wards in Mumbai

Cheque Drop Box: Drop a cheque in favor of ZipCash A/C <Mobile No.> at any of our 2500 drop boxes across the country and within 3-4 working days, he will receive an SMS confirming that his Account has been topped up by the given amount (too slow for admission process this answer should be omitted).

Where? SMS to 56767: ZIP CHQ AREACODE to locate the nearest cheque drop box or log on to www.zipcash.in for the entire drop box list.

Credit Card/ Online Bank Gateways: Log on to www.zipcash.in and use a credit card or the online bank gateway to recharge the ZipCash balance.

PAY: Users can use their ZipCash for a multiple of services such as shop online at any of our 100+ partner websites (such as IndiaPlaza, Arzoo, BookMyshow etc), pay their utility bills across 70+ billers, top up their mobile talktime or shop at over 1000 stores in Mumbai.